ELD Malfunction Response Checklist

Malfunction details

Carrier / driver / vehicle

ELD make, model, serial / provider

Malfunction description / discovery date and time

Carrier notification date and time

Driver actions

- ☐ Note the malfunction and provide written notice to the carrier within 24 hours.
- ☐ Reconstruct the current day and previous 7 consecutive days unless the records are already available or retrievable from the ELD.
- ☐ When required, continue compliant manual records until the device is functioning; carry available ELD records and reconstructed records for inspection.

Carrier actions

- ☐ Start the repair clock from carrier discovery or driver notification, whichever occurs first. Correct the malfunction within 8 days unless an authorized extension applies.
- ☐ Keep provider tickets, repair attempts, driver notices, and copies of the backup records.
- ☐ If more time is needed, submit the signed extension request to the appropriate FMCSA division within 5 days after driver notification, including required identifying details and good-faith repair efforts.
- ☐ Follow the applicable extension process and conditions; document the request and agency response.

Deadline and closure tracker

Repair deadline / extension request deadline

Provider ticket / assigned person

Extension request / agency response location

Restored date / verification completed by

Open issues

49 CFR 395.34 FMCSA ELD malfunction FAQs

Working resource. Confirm applicability and current requirements for your operation.